

Billing Policies



Insurance Technologies Corporation (ITC) is committed to keeping our prices competitive and improving our customer's overall experience. While a majority of our customers pay on time, some overlook their due date. To reduce our handling time and costs on these accounts, we have implemented the following schedule of fees.

Schedule of Fees:

>> Returned Item - Paper Check	\$35.00
>> Returned Item - ACH	\$ 5.00
>> Reactivation Fee (Cancelled Product)	\$25.00
>> Payment by Phone Convenience Fee	\$ 5.00

>> Late notices will only be sent via email

>> Have a different billing email address?

If you wish to receive ITC billing information at a different address, send an email to accounting@getitc.com with the subject line "BILLING EMAIL ADDRESS."

>> Payments made via phone

Payments made via phone will be charged a \$5.00 convenience fee. To avoid the fee, visit us online at www.GetITC.com/BillPay or mail a check to the address: 1415 Halsey Way, Suite 314, Carrollton, TX 75007.

Cancellation Policy: Advance notice of 30 days prior to your due date is required. Please notify your Client Success Manager of your intent to cancel or call (800) 383-3482, option 2. If your notification of cancellation is less than 30 days from your due date, a final monthly payment is required.

To make your payments online, visit us at www.GetITC.com/BillPay